

Solving the Problem of Waste Management in the Hospitality Industry- A Case Study of Chariot Hotel in Buea, South West Region - Cameroon

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Abstract

Waste management is intended to reduce adverse effects of waste on health, the environment and challenges abound in the management and recycling of waste. This industry therefore need planning in the management and the recycling of these waste as the total rubbish or waste produced in a country is so enormous and there is also a lot of excellent work going on around many council areas or municipalities this in an effort to ensure that this is an industry to be proud of and one that will continue to secure effective, sustainable and ecologically sound waste management and recycling for many years to come. When waste is disposed of properly, you can prevent hazardous materials from contaminating the environment as well as the health of the population leaving in that area as rubbish and waste is known to cause air and water pollution and especially rotting garbage produced is also known to produce harmful gases that when it thus mix with the air it will cause breathing problems in people. The Buea Municipality which is the local government administrative unit have been left with the responsibility of overseeing the work done by this privately held organisation (HYSACAM), a local waste management company that has been contracted to manage waste in its municipality.

Keywords: waste, waste management

1. Introduction

The management and disposal of community waste are all the actions put in place to manage waste and it include amongst other things the collection, transport, treatment and disposal of waste taking into account the legal and regulatory framework that relates to waste management encompassing guidance on recycling put in place by the government. This term normally relates to all kinds of waste produce whether generated during the extraction of raw materials, the processing of raw materials into intermediate and final products, the consumption of final products, or other human activities at residential, institutional, commercial, agricultural, and social activities (Gary, 2011).

The practices of waste management are not uniform among countries (developed and developing countries; urban and rural area, residential and industrial sectors) and waste management and recycling companies are pressure to perform their role in the greenest ways possible. The collection and disposal of waste plays an extremely important role in the global cleanliness and sustainability drive, with people's health and the conservation of resources being the responsibility of every government or stakeholders. To ease the pressure on government agencies, numerous privately-managed organisations also plays an important role in waste management and recycling programs. Many local government agencies have been left with the responsibility of overseeing the work done by these privately held organisations that managed these wastes. Holes were dug in the past to bury especially community waste and it was an effective technique for these early people because their population was relatively small and they did not produce waste on the same scale or with the levels of complexity that modern humans do (www.linkedin.com).

2. Background of Chariot Hotel

This three stars hotel found in the South West Region – Buea, Cameroon is comfortable with facilities (grouped into five categories and it range from the presidential, deluxe, prestige, executive and mini-executive suits and

these suits are very comfortable and are equipped with queen size beds, air condition, electronic door locks, cable channels, telephones, hot and cold bath, and Wi-Fi internet connection) that are exceptionally and this has been put in place to please the needs of the many domestic as well as international visitors coming into the South West Region in particular and Cameroon in general. At Chariot hotel, transportation facilities are at the disposal of both the prospective guests and customers from the airport and bus services for hire to other locations. It's specially designed "SPYCE NIGHT CLUB" is the best in Cameroon which offers to its customer a rich relaxation with all types of music brand found within Cameroon and beyond while enjoying a free snack with drinks of all variety. Customers have the opportunity to organise parties or events here at affordable prizes. A modern traditional bar, set up to spice up your evening relaxation with drinks, roasted fish, chicken, pork and beef, just into the night club to dance all night, an ultra-modern gymnasium for keep fit and weight reduction, there are also four beautiful conference halls available for any type of event, twin Olympic standard swimming pools also available for parties, picnics and special events and finally children are honoured at Chariot Hotel with not only the swimming pool but with a specially designed park and these are other facilities offered here at Chariot hotel(www.all-about-cameroon.com).

3. Literature Review

The management of waste is of significant because inappropriately stored refuse can cause health, safety and economic problems. It should be noted that all living organisms produce waste and the waste created by humans is much. Therefore Humans have to prevent damaging the earth's ecosystems and to maintain a high quality of life for the planet's inhabitants. They therefore have the obligation to manage and store their waste efficiently and safely. The practice of waste management techniques have long begun a thousands of years and people simply dug holes and buried their refuse and trash and this was an effective technique for these early people because their population was relatively small and they did not produce as much garbage as modern man. This idea of burying the trash helps to prevent bugs and rodents from becoming a nuisance and spreading diseases. Modern man cannot simply bury their trash as the large amount of waste is not biodegradable. Several types of non-biodegradable garbage may be damaging to the soil, ground water and the surrounding habitat and to address this problem, modern waste management professionals use bacteria to help facilitate rapid decomposition of the garbage (www.reference.com).

The improper handling and disposal of waste has serious medical conditions, land and air pollution abound and which can cause respiratory problems and other negative health effects (www.thinksolutionscleaning.com.au).

Businesses need to make sure that their waste products are properly stored and disposed because it can be harmful to others and whether it's disposing your trash in the right type of trash liner or bin liner or container, it can be critical to your safety and that of others (www.tigersanitationutah.com).

4. Research Methodology

Information from the fieldwork (Chariot hotel) was gathered and this constituted primary data and secondary data which was information collected from the hotel's website. According to Veal (2006) an empirical approach is the collection and analysis of data which could be quantitative or qualitative, primary or secondary. It should be noted no research is purely empirical; it is usually informed by some sort of theory or conceptual frame work.

5. Analysis and Findings

In tourism and hospitality establishments, the dumping of worn out materials, used water, smoke etc. constitutes items that can greatly degrades the environment. Their proper management can minimize environmental impact. For this to be done, the following practices have to be encouraged.

- BIN LINERS can be seen at every corner of the hotel to
- Collection of plastic containers which are then resold to the company for bottling of water and juice
- Old towels that are no longer needed in the guests shower rooms are being used for dry cleaning.
- Plates that are broken within this hospitality establishment are used to ties some sections of the hotels hence leading to waste reduction.

6. Conclusion

Businesses have a legal obligation to effectively manage and dispose of their waste as any failure to do so could result in the business becoming liable for any damages caused through their negligence. The effective management of waste therefore save business money and benefit the environment at the same time.

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